



## **Softball Association of Sylvan Lake Registration Refund Policy**

We understand that circumstances may change after registration for softball season, and we strive to be fair and transparent in our refund process. While at the same time underscore the need for the commitment to the game and particular to team mates once the season has begun. In order to withdrawal a player from the program the parent/guardian of the

player must submit a letter to Softball Association of Sylvan Lake ( hereafter referred to as SASL) stating the reason for the request at [general.inquiries.sasl@gmail.com](mailto:general.inquiries.sasl@gmail.com)

**SASL will only consider a request to withdrawal a player from the program for the following reason:**

- Job transfer to another town or city
- The new residence of the player must be outside of the registration boundary
- Medical reasons and they must be accompanied by a doctor's certificate or letter
- 

**All refunds will be subject to a \$25 administration fee**

- Requests for player withdrawal received prior to team formation, will be eligible for full reimbursement of paid fees.
- Requests for player withdrawal received after team formation but still prior to the season ( March 15th)are eligible for a refund of 50% of the paid registration fees.
- Requests for player withdrawal received after the start of the season ( MArch15th)are not eligible for any refund, **UNLESS** there are extenuating circumstances which the SASL Board members will review and determine if a refund is eligible on a pro-rated basis.
- Request for player withdrawal prior to the start of any clinic or camps are eligible for full reimbursement
- No reimbursements will be granted once the camp or clinic has commenced (Any extenuating circumstances which the SASL Board members will review and determine if a refund can be granted)
- Players from outside the Sylvan Lake area may register in their applicable age group and attend evaluations. If the player does not make the top team and chooses to return to their home association, full registration fees will be returned less administration fees and evaluation fees.

SASL has the final decision

Updated November 12,2025